



GreenBook Alcohol and Other Drug Services Directory – Inclusion Policy

Intent

WANADA's GreenBook provides health, justice, community and related sectors with information on alcohol and other drug services in Western Australia.

WANADA intends for this directory's information to:

- improve access to alcohol and other drug services;
- improve cross-sector awareness and referral processes by outlining expectations and service requirements;
- inform community of the diversity of alcohol and other drug services available; and
- increase community confidence in the quality of the Western Australian alcohol and other drug service sector.

Service Listings - Eligibility

If your organisation provides alcohol and other drug services, you can apply to WANADA to be listed on the GreenBook via info@greenbook.org.au.

Decisions to include your service on the GreenBook are at the discretion of WANADA. WANADA will assess your application against the following criteria (informed by the [National Quality Framework for Drug and Alcohol Treatment Services](#)):

- Does your organisation:
 - o receive government funding to deliver specialist alcohol and other drug services; and/or
 - o provide services that contribute towards reducing alcohol and other drug related harms; and
 - o meet or demonstrate that you are working towards accreditation with at least one of the following accreditation standards:
 - Western Australian Network of Alcohol & Other Drug Agencies (WANADA) Alcohol and Other Drug Human Service Standard (Version 3, 2019)
 - The Australian Service Excellence Standards (ASES), (6th edition, 2018)
 - The Evaluation and Quality Improvement Program (EQulP5), (2013)
 - Human Services Quality Framework Queensland (HSQF), (Version 5, 2019)
 - ISO9001: Quality Management Systems (2015)
 - The National Safety and Quality Health Service (NSQHS), (2nd edition, 2017)
 - Quality Improvement Council Health and Community Services Standards (QIC), (7th edition, 2017)
 - RACGP Standards for General Practices (fifth edition, 2017)

Please note, it is a requirement of the *National Quality Framework* for all alcohol and other drug treatment services to have obtained required accreditation by **29 November 2022**. WANADA will review all services on the GreenBook following this date to ensure compliance.

WANADA offers support to organisations wanting to obtain certification against the Alcohol and Other Drug Human Service Standard.

Service Information

The service information displayed on the WANADA GreenBook is provided by your service organisation. It is the responsibility of your organisation to provide and maintain accurate information, and address any data inaccuracies in a timely manner.

We will provide routine reminders to organisations on the GreenBook to ensure the information remains current.

Data Linkage and Storage – Mappa Service Directory

If your organisation is listed on the GreenBook, you have the option of sharing your service information with, and being listed on, Aboriginal Health Council of WA's [Mappa Service Directory](#). To be eligible, your organisation must agree to, and abide by, the [Mappa Terms and Conditions](#).

If your organisation is listed on both the GreenBook and Mappa directories, your organisation's service information will be stored on, and managed through, the Mappa data system. WANADA will receive regular data exports of all relevant service information from Mappa, to ensure service information across both GreenBook and Mappa directories are current and consistent.

We encourage all WANADA members to list their data on both the GreenBook and Mappa service directories.