

Peer Review is done by PEOPLE from AOD agencies in WA, your peers. They are trained to know how to do a peer review of the Quality Framework and most importantly, how to talk to PEOPLE in your agency to get a real feel of how quality works in practice.

Peer Reviewers are looking for EVIDENCE that the AOD Quality Framework continues to be used and implemented in your agency. Reviewers will find EVIDENCE by looking at paper policies, observing your every day practice and talking to workers to understand how you do things.



PEER REVIEW  
of the  
QUALITY FRAMEWORK

Peer Review is time to recognise all the work you put into continuous quality improvement, time to give RECOGNITION to your team and receive RECOGNITION from peers for the way you run your agency. Peer Reviews are not graded assessments of your agency and they are not reported back to your funders – unless you choose to tell them.

Peer Review is a chance to talk about EXCELLENCE in your agency. Often we do things without realising how good they are and Peer Review is time for someone else to point these things out to you. Peer Reviewers may also see things that aren't working so well – they are not there to find fault but they may have some suggestions on things you can do to maintain EXCELLENCE in continuous quality improvement.

## What is Peer Review?

- Peer Review is a process being led by WANADA to support you to review your implementation of the Quality Framework.
- Workers from AOD agencies in WA will be trained to work with you to review your organisation by looking at things like written policies and observing how your organisation works day to day. They will do this by visiting on a day agreed by you.

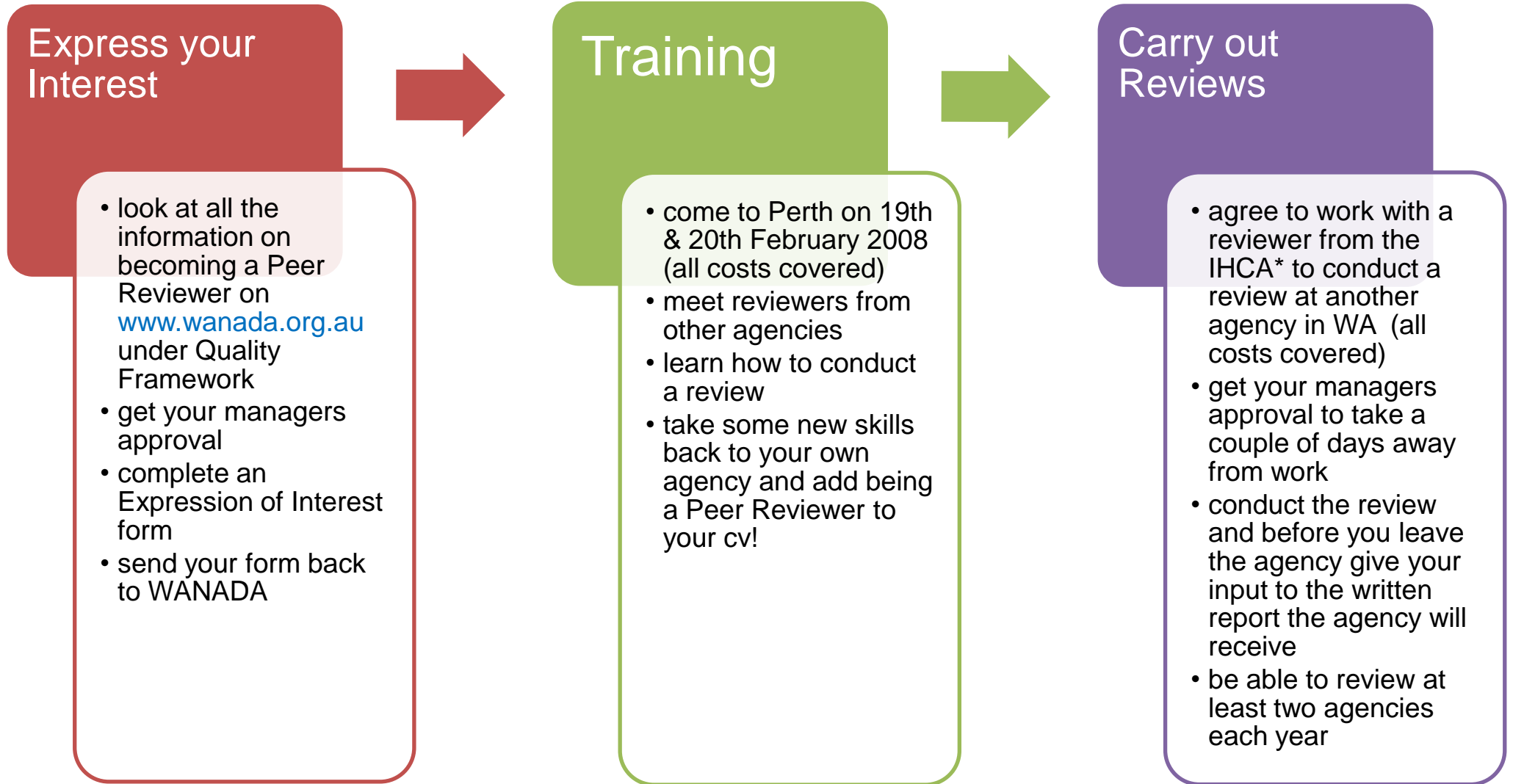
## What are the benefits of being reviewed?

- The review process is a tool to help you revisit the Quality Framework and make sure that everyone in the organisation is working in a way that supports continuous quality improvement.
- A review may help shape your agency future plan, it may show where written policies are not understood or used by workers, it may uncover an excellent piece of practice that can be recognised and shared, it may help you look at your organisation through a fresh pair of eyes but it will definitely ensure that the work you did on implementing the Quality Framework is not lost on a shelf!

## What are the benefits of becoming a reviewer?

- Being a reviewer gives you an inside view of the peer review process
- It gives you an excellent skills development opportunity, supporting you to use observation, analytical, communication and writing skills
- It will help you to form new relationships with peers in the AOD sector and may even give you ideas to use in your own work

# How to become a Peer Reviewer



- IHCA stands for the Institute of Healthy Communities Australia. They are the company designing the Peer Review process and will be working with reviewers to visit agencies to support reviewers and ensure the process is fair and equitable. They are an external organisation and are contracted by WANADA.